

KEVIN HOLROYD

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Safari Guide, Lodge Manager Wildlife Photographer & Presenter

I have 11 years of experience as a Professional Safari guide and Lodge Manager across high-end safari lodges in various premier game reserves in Southern Africa.

With my focus on curating and delivering the ultimate safari experience, I ensure that all operations meet the highest standards to meet client expectations and delight them.

- Team Leader
- Self-Motivated
- Business Orientated
- Entrepreneurial
- Hands-On Approach
- Attention To Detail
- Excellent Communicator
- Strong Work Ethic
- Flexibility & Adaptability

CAREER EXPERIENCE

AS A SAFARI GUIDE

04/2013 to 10/2023

Experience working at: Commercial Lodges, Corporate Lodges, Syndicate/Private Lodges and as a Freelance Guide.

- Ensuring the ultimate in guest experience
- Planning itineraries & activities
- Managing guest relations
- Leading daily safari activities
- Including classic, walking and specialist photographic safaris
- Wildlife photography tuition
- Hosting and front of house
- Guide training, compliance and standards
- Active involvement in conservation work

Permanent Positions:

Tswalu Kalahari Game Reserve (Commercial)

Sanctuary Makanyane Safari Lodge, Madikwe Game Reserve (Commercial)

Ukuthula Safari Lodge, Madikwe Game Reserve (Corporate)

Madikwe Hillhouse Lodge, Madikwe Game Reserve (Corporate/Commercial)

Chitwa Safari Lodge, Sabi Sand Private Game Reserve (Commercial)

Makweti Safari Lodge, Welgevonden Private Game Reserve (Commercial)

Ecotraining, Mashatu (Back-up Instructor)

In a freelance capacity: Madikwe Safari Lodge, Jaci's Safari Lodge, Mateya Safari Lodge, Madikwe Hills Safari Lodge, Mosethla Bush Camp, Etali Safari Lodge, Nungubane Game Lodge.

AS A LODGE MANAGER

04/2013 to 10/2023

- Held accountable for all operational, business and facilities management tasks for UHNW-owned, exclusive remote, logistically complex safari lodges
- Hands-on management of every aspect of daily operations – stock control, housekeeping, front of house, maintenance, and grounds
- Ensuring the highest level of guest/customer experience
- Procurement of all goods required, from food and beverage to hardware
- Logistical Planning
- Ensuring the upkeep and maintenance of all assets
- Implementing operational procedures to ensure each department functions optimally
- Guiding Team management
- Managing Health and Safety procedures

- Conducting and planning safari experiences

Lodges:

Makweti Safari Lodge, Welgevonden Private Game Reserve, South Africa (Commercial)
 Chitwa Chitwa, Sabi Sand Private Game Reserve, South Africa (Commercial)
 Madikwe Hillhouse Lodge, Madikwe Game Reserve, South Africa (Corporate / Commercial)
 Ukuthula Safari Lodge, Madikwe Game Reserve, South Africa (Syndicate/Private)

AS A PRESENTER

Freelance Presenter/Naturalist with WildEarth TV

09/2022 to 11/2022

RELOCATED to South Africa

04/2013

MARKETING MANAGER AND CO-OWNER

Elite Tunnels Ltd, UK

11/2008 to 03/2013

- Manufacturing capital equipment, agricultural polytunnels & greenhouses
- Project managed global customer accounts, customer orders and process to completion
- International business development and marketing
- Production line management
- Procurement of all raw material and components
- Extensive logistical planning
- Planning and implementation of export projects
- Implementing Health & Safety procedures
- Financial management: budgeting, quotes, sales orders, invoicing, credit notes
- Customer and employee relations

KEY ACCOUNT MANAGER / BUSINESS DEVELOPMENT

Viking Tunnels Ltd, UK

06/2006 to 10/2008

- Sales, capital equipment, agricultural polytunnels & greenhouse
- Working closely with executive management in the implementing of marketing and sales strategies
- Acting as a single point of contact for the development and maintenance of business relationships, both domestically and internationally
- Ensuring a high level of customer support, covering areas such as: operations, training, marketing, and sales strategy planning and resolving issues where applicable
- Responsible for costing and quoting processes

Previous experience: Business Development / Account Manager, Well*Pict European Ltd UK; **Project Manager**, Well*Pict European Ltd ZA, South Africa; **Farming**, K&D Farming, South Africa; **Freelance Charter Pilot**, South Africa; **First Officer Pilot**, Atlantic Air, South Africa.

EDUCATION

Matric Exemption ('A' Level Equivalent)

Diamantveld High School, Kimberley, South Africa

Professional Training

Fgas Accredited Professional Field Guide

Fgas Accredited Lead Trails Guide

Game Lodge Management Diploma | Wildlife Campus

Commercial Pilots Licence | Cape Flying Services

Diploma in Digital Photography | The Photography Institute, London, UK

Wilderness First Aid Programme | Africa Safe-T